**DECCAN GRAMEENA BANK**
**HEAD OFFICE:: HYDERABAD**

**TENDER FOR SUPPLY OF SERVERS AND CLIENTS**

**TENDER No.DGB/COMP/4/2011-12** **Dt. 20-12-2011**

## TENDER FOR SUPPLY OF COMPUTER SERVERS AND CLIENTS

1) Sealed tenders are invited from the vendors of reputed brands and empanelled vendors with SBH/SBI for supply and installation of 25 Computer Servers and 125 Computer Client Machines with preloaded OS software and peripheral.

| | | |
|---|---|---|
| a) | Name of Work | Supply and Installation of 25 Computer Servers and 125 Computer Client Machines |
| b) | Time and last date of submission of Tenders | 03.00 p.m. (1500 Hrs) on 10-01-2012. Bidders can send the sealed covers by Courier/Post so as to reach the scheduled time and date. Quotations received after the above time and date will not be considered. |
| c) | Place and Address for submission of Tenders | Drop box placed at Chief Manager (Accounts) at the office of<br>The General Manager (ADMN &IT)<br>Deccan Grameena Bank,<br>Head Office, 2-1-520,<br>2nd Floor, Vijaya Sri Sai Celestia,<br>Street No.9, Nallakunta Shankarmutt Road,<br>HYDERABAD - 500 044. |
| d) | Contact details | (Ph.No.040-27602091, 040-27600821)<br>Fax No.040-27662623, 040-27661742)<br>e-mail: dgbhyd@yahoo.co.in |
| e) | Earnest Money Deposit | Rs.3,00,000 (Rupees Three Lakhs only) in the form of Demand Draft from a Scheduled Commercial Bank favouring Deccan Grameena Bank, Head Office, Hyderabad. Demand Draft should be enclosed to Technical Bid only. |
| f) | Time and Date of opening of Technical Bids | 04.00 p.m. (1600 Hrs) on 10-01-2012 at the same address stated in Item No.3 above. |
| g) | Terms of payment to supplier | 75% on delivery at designated places and remaining 15% after successful installation of items supplied subject to production of delivery challans/relevant bills.<br>Remaining 10% will be paid after completion of Warranty or subject to production of Bank Guarantee for the amount from any Scheduled Commercial Bank. All payments will be made at Head Office only. The vendors must furnish their Account Number, Bank/Branch Name along with the Technical Bid. |
| h) | Supply of Servers & Clients | 15 days from the date of work order |
| i) | Penalty (Liquidated Damages) | In case of delay in supply and installation of the items ordered beyond stipulated period, a penalty @ 1% of the value of the work per week subject to a maximum of 10% would be imposed. |
| j) | Enhancements at no additional Cost | The configuration given in Annexure-I is minimum. Vendors may choose to supply enhanced system/storage device/peripherals. But their financial quotes shall be treated as if they offered for the specified configuration only. No additional weightage will be given. |
| k) | Validity period of Tender | Four (4) months from the date of finalization of work order and the successful bidder should supply additional requirement, if any, at the same rates finalized in this process. |
| l) | Taxes, Transportation and other | Rates quoted should be inclusive of all Taxes, transit |

| | | |
|---|---|---|
| | incidental charges | insurance, transportation and all incidental expenditure). No additional claim in any manner will be entertained. Octroi and entry tax will be reimbursed on submission of original receipts from authorities concerned. |
| m) | Evaluation of L-1 | The Bank will take the cost of items given in Annexure-I (Technical Bid) plus cost of 1 year AMC to determine the L-1 bidder. |
| n) | Forfeiture of EMD | If the L-1 bidder withdraws his bid after becoming L-1 and not accepting the work order or if he dishonors his bidding commitments. |
| o) | Help Desk | The bidders are required to furnish the details of contact persons with contact numbers along with Technical Bid. |

Note: The Bank reserves the right to cancel the Tender at any time at the discretion of Bank and without assigning reasons there for. No correspondence in this matter will be entertained.

**2. TECHNICAL DETAILS:** The required Configuration & Technical details are given in the enclosed **Technical Details-Annexure-I.**

The format for submission of technical details and bids is given in **Technical Bid-Annexure- II.**

**3. PROCEDURE TO SUBMIT TENDERS:**

Bidders must submit the

**i)Technical Bid (non financial) as per Annexure II** Detailed configuration is given for Servers and Client Systems. Bidders should sign and stamp the copy of Annexure-II giving compliance to each item and enclose the same.

Bidders also required to enclose separate sheet and furnish the details of model and brand of the items being offered for both Servers and Clients, Details of Help Desk details, Warranty offered, details DD of EMD and submit along with Technical Bid.

**ii)Financial bids as per Annexure-III** The bidders are required to fill all Columns and keep in separate cover duly signed and stamped by the bidder or his authorized representative. Bids submitted otherwise will not be accepted.

If any vendor offers any of the components / parts / equipments of higher capacity than indicated in Annexure-I, the offer will be considered as equivalent and no weightage will be given.

Authorized signatory of the vendor should sign each page of the bid/offer.

The sealed tenders with superscription "TENDER No.DGB/COMP/4/2011-12 dated 20-12-2011for supply of servers and Client Machines" be dropped in the Tender Box kept in Accounts Department, Deccan Grameena Bank, Head Office, Hyderabad. Full address of the address is given above at 1 (c)

**3) OPENING OF BIDS:**
The covers containing technical bid will be opened first. Any change in opening date and time will be notified by the Bank in advance. After technical evaluation of the bids, vendors found to be eligible will be short listed and invited to participate in the Financial Bid. Only the vendors or their duly authorized representative carrying the letter of authorization will be permitted to attend the opening of bids. Incomplete, unsigned pages, non-submission of required documents or evidence as specified by the Bank will be treated as non-compliance and the vendors' bid will be liable for rejection.

Quotations with enclosures containing terms which are not in conformity with any of the above terms and conditions / specifications will be disqualified.

**4) WARRANTY:** Vendors should undertake to provide the Bank twelve (12) months unconditional and unlimited, free maintenance service (which will include

repair and maintenance of all kits or parts, and supply of spare parts as and when required for smooth functioning of the systems) from the date of installation. The systems supplied should carry 1 Year on site / comprehensive warranty from the date of Installation. Date of installation of the ordered equipment will be decided by the Bank. The Warranty shall cover all the Hardware and any software accompanying the Hardware and included in the cost thereof. It shall also cover the Operating System Software.

**5) POST WARRANTY-ANNUAL MAINTENANCE CONTRACT:** AMC for maintenance and support after expiry of warranty period should be quoted on the price exclusive of taxes. The vendor is required to provide Maintenance support till the end of life of the product.

**6) COMPLYING WITH CONFIGURATION:** The indicated configuration has to be strictly adhered to and quotation submitted as per the formats given therein. Non-furnishing of any responses in the 'response sheet' of technical bid may result in disqualification of the tender. The Bank reserves the right to decide whether or not, to open one or all the covers of the vendor / to permit the vendor to participate in the Bid without assigning any reason whatsoever. No quotations will be considered unless accompanied by technical documentation or literature giving the full particulars of systems and components offered to the Bank. Insufficient, incorrect or invalid information provided by the vendor or his representative, if any will disqualify the vendor and vendor's quotation will not be considered valid. Bank reserves the right to disqualify the vendor without any notice in all such events.

**7) INSPECTION AT FACTORY LOCATION:** Bank may, at its discretion, conduct Factory Acceptance Test/Site Acceptance Test of a suitable proportion of systems as deemed necessary. The inspected systems shall be packed/ sealed in the presence of the Bank representatives. Vendor should dispatch the goods in inspected after successful completion of Factory Acceptance Test/Site Acceptance Test and in any case ensure delivery of systems to Branches as per Purchase Order. The revised date of delivery on account of Factory Acceptance Test/Site Acceptance Test, if any required will be advised by the Bank. In case of any shortfall or wrong supply, not in accordance with purchase order, vendor should immediately replace with equipment that suits tender specifications, wherever necessary vendor should provide required spares immediately. Vendor should provide stand by system whenever the system has to be shifted to the vendors' site for the purpose of repairs.

**8) DELIVERY TERMS**: Quotations should be for the entire lot of items mentioned in the tender. L-1 vendor, immediately on completion of the tender process, has to provide the unit wise prices of all the items in the tender to the Bank. Orders can be placed for the whole lot or part thereof. The orders should be executed and systems should be delivered within 15 days from the date of issue of individual purchase orders. The items are to be supplied to the Branches/Administrative offices spread over Five Districts (Adilabad, Karimnagar, Nizamabad, Ranga Reddy & Hyderabad) in the State.Installation should be completed within 30 days from the date of confirmed purchase order.

**9) DIVERSION OF EQUIPMENT:** In the event of the Bank deciding to install the ordered equipment, either the entire lot or a part thereof, at a different location/Branch, the Vendors will have to provide the documentation (invoices, delivery challans etc.,) accordingly. The Bank may, at its own discretion, pay the cost of transportation, on actual basis, only if the entire lot was delivered at the designated branch before the diversion of equipment is intimated to the vendors.

**10) SHORT-SHIPMENTS:** No short-shipments are permitted. In the unlikely event of such short-shipments, the EMD would be forfeited automatically. Moreover, the vendors should invariably seek the written consent of the Bank, before dispatching the ordered equipment with some short-shipments. In the event of very important or critical equipment (in the view of the Bank) getting short-shipped, no payment will be released till the short-shipped items are delivered (this is in addition to the forfeiture of the EMD).

**11) COPYRIGHT / LICENSE VIOLATIONS & PROVISION OF LEGAL COPIES:** Vendors shall explicitly absolve the Bank of any responsibility and indemnify the Bank. Venders should unconditionally absolve the bank of any responsibility and indemnify bank against any liability for the use of system OS and Software with regard to copyright/license if any. Whenever the hardware is supplied with

preloaded OS appropriate LTU (License to Use)/paper license with necessary media for each of the system shall be provided.

**12) RESIDENT ENGINEER OR SERVICE SUPPORT ON SATURDAYS / SUNDAYS AND HOLIDAYS:**. In addition to the offered unconditional comprehensive warranty the Bank may insist upon the vendor to position one exclusive Resident Engineer/Help Desk at a place convenient to our locations during the entire warranty period (or for that length of period as it may consider necessary) to ensure smooth implementation. All expenses incurred by the vendors in extending such support will be borne by the vendors only. All Resident Engineers should be accessible through telephone/cellular phone and non-availability of the Engineer on any particular day should be conveyed in advance to the branch and alternative arrangements worked out.

**13) ADJUDICATION:** All disputes or differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these Tender Documents or breach thereof shall be settled amicable. If, however, the parties are not able to solve them amicably, the same shall be settled by courts of law with jurisdiction in Hyderabad or by arbitration in accordance with the applicable Indian Laws, and the award made in pursuance thereof shall be binding on the parties, The Arbitrator/Arbitrators shall give a reasoned award. Any appeal will be subject to the exclusive jurisdiction of courts at Hyderabad.

The vendor shall continue work under the contract during the arbitration proceedings / legal action unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the court/arbitrator or the umpire, as the case may be, is obtained. The venue of arbitration shall be Hyderabad.

**14**) We will notify modifications if any in tender bidders are advised to view corrigendum notice to this tender till the last date of this tender.

**FOR ENQUIRIES CONTACT:**

**CHIEF MANAGER (IT) – 09491041903**
**MANAGER (IT) - 09491041987**

**ANNEXURE-I**

**TECHNICAL DETAILS**

1. **COMPATIBILITY**

All Servers, Client Desktops should be INVARIABLY Y2K COMPLIANT with regard to the BIOS chips/software. The Server and Client desktops are to be "certified for Microsoft Windows" or designed for Microsoft Windows and the Server model should be listed in the "Windows Server Catalog page of Microsoft's Website".

2. All the Servers & Desktops quoted must have been manufactured by the vendor, except when quoting MNC brands.

3. **SERVER – COMPONENTS:**

THE SERVER SHOULD BE INTEL DUAL CORE XEON 3430 @ 2.40 GHz OR HIGHER/BETTER (OR) AMD QUAD CORE OPTERON 1385 2.7 GHz OR HIGHER/BETTER WITH SERVER CLASS MOTHER BOARD AND CHIPSET

. All the components of the Server should be GENUINE AND ORIGINAL COMPONENTS approved by Manufacturer for THAT BRAND ONLY.

The term `components' include

Memory/RAM-2×2GB ECC DDR3 1066 MHZ or higher,

Hard Disks- 2×146 GB 10 K (minimum) hot swappable SAS drive (on RAID 1 ) (modules SEAGATE, QUANTUM OR MODEL CERTIFIED FOR MS WINDOWS), Integrated SAS Raid Controller with support for RAID 1,

Ethernet-Minimum 2 Nos.Gigabit (10/100/1000) ports on board, Min 2 Nos. of PCI slot grade power supply

16× double layer DVD Writer-model certified for Windows

18.5'' TFT Monitor (TCO 05 certified)

104 key mechanical keyboard and optical scroll mouse.

Power supply: power supply and two fans

Server certification: certified for micro soft windows.

Note: The TFT monitor, keyboard and mouse should be of the same OEM.

**LOADING OF WINDOWS 2003 O/S ENTERPRISE EDITION WITH ALL THE LATESTSECURITY PATCHES SHOULD BE DONE BY THE VENDOR**

4. **CLIENT MACHINES (CORE NODES):**

Intel Core Duo E7500 2.93 GHZ/Min 3 MB L2 Cache or higher

OR

AMD Phenom II X 2 550 (3.1 GHZ, 2MB L2 CACHE) or higher

(Chipset: Intel G41/AMD 760 or higher)

2×1 GB DDR3 RAM, 250 GB SATA HDD or higher/better

18.5" TFT Color Monitor or better (TCO 05 CERTIFIED)

104 keys mechanical keyboard OR OEM brand

Optical Scroll Mouse

10/100/1000 MBPS Network Interface Card/Port

Minimum 1 Serial, 1 parallel, 4 USB Ports,

Win XP Professional (Preloaded under OEM Licensing Arrangement, IE 6.0 with service pack. The desktop model should be certified for Microsoft windows.

**Note**: TFT Monitor, keyboard and Mouse should be of same OEM.

**ANNEXURE –II**

**TECHNICAL BID TO SIGNED AND SUBMITTED BY BIDDER: (refer technical details for models)** (No alteration permitted in the format below)

| PARTICULARS | COMPLIED (YES/NO) |
|---|---|
| **1) BRANCH SERVER UPTO 60 USERS :**<br><br>INTEL QUAD CORE XEON 3430 @ 2.40GHZ OR HIGHER /BETTER WITH SERVER CLASS MOTHER BOARD AND CHIPSET.<br>OR<br>AMD QUAD CORE OPTERON 1385 2.7 GHZ OR HIGHER/BETTER WITH SERVER CLASS MOTHERBOARD AND CHIPSET<br>2 GBRAM: 2×2 GB ECC DDR3 1066 MHZ or higher<br>**HDD**: 2x146 GB 10K SAS DRIVE (ON RAID 1); HOT SWAPPABLE DISK MAKE: SEAGATE, QUANTUM or MODEL CERTIFIED FOR MS WINDOWS.<br>**DVD WRITER**: 16 X DOUBLE LAYER; MODEL CERTIFIED FOR WINDOWS<br>**LAN CARD**: WAKE –ON LAN DUAL GIGABIT ETHERNET CARDS, 2PCI Ethernet Cards.<br>OTHER PERIPHERALS: 18.5 " TFT MONITOR, (TCO 05 CERTIFIED)<br>**KEY BOARD**: MECHANICAL KEY BOARD, MINIMUM 104 KEYS, OPTICAL SCROLL MOUSE.<br>**POWER SUPPLY**: POWER SUPPLY AND TWO FANS<br>SERVER CERTIFICATION: CERTIFIED FOR MICRO SOFT WINDOWS.<br>**CONTROLLER**: INTEGRATED SAS RAID CONTROLLER WITH SUPPORT FOR RAID 1. MODEL CERTIFIED FOR MS WINDOWS. SERVER MODEL SHOULD BE LISTED IN THE 'WINDOWS SERVER CATALOG PAGE OF MICROSOFT'S WEBSITE.)<br>1 PARALLEL AND 1 SERIAL PORT TO CONNECT LINE PRINTER & 4 USB PORTS OR MORE<br><br>**Note**: Loading of WINDOWS 2003 ENTERPRISE EDITION O/S with all the latest security patches should be done by the vendor | |
| **2) CORE NODES/CLIENTS;**<br>INTEL Core Duo E7500 2.93 GHZ/ MIN 3 MB L2 CACHE or higher (OR) AMD Phenom II×2 550 (3.1 GHZ, 2MB L2 CACHE) or higher (CHIPSET : INTEL G41/AMD 760 or higher)<br>2×1 GB DDR3 RAM, 250 GB SATA HDD or higher/better<br>18.5" TFT Color Monitor or better (TCO 05 CERTIFIED)<br>104 keys mechanical keyboard OR OEM brand<br>Optical Scroll Mouse<br>10/100/1000 MBPS Network Interface Card/Port<br>MINIMUM 1 SERIAL, 1 PARALLEL, 4 USB PORTS<br>Windows XP Professional, IE 6.0 with Service Pack. The desktop model should be CERTIFIED FOR MICROSOFT WINDOWS<br>2 USB ports<br>**Note**: Loading of WINDOWS XP Professional O/S with all the latest security patches should be done by the vendor | |

Signature Of The Bidder With Seal

**ANNEXURE –III**

**FINANCIAL BID**

**Brand and Model Offered**:

**Servers**

a) Brand offered:_----------_____

b) Model Name: ----------

**Clients**

a) Brand offered:----------

b) Model Name: ----------

| Sl. No. | Item | Total Quantity | Price per Unit |
|---|---|---|---|
| 1. | Servers | 25 | |
| 2. | Clients | 125 | |

We agree that:

1) The configuration of above-mentioned Servers/Clients will be as per the specifications mentioned in Annexure-II as submitted through Technical Tender.
2) The items are to be supplied to the Branches/ Offices spread among 5 Districts viz., Adilabad, Karimnagar, Nizamabad, Ranga Reddy & Hyderabad
3) Servers and Clients are treated as separate items and the lowest bids of each item will be considered separately.
4) We are agreeing and abide by the Terms and Conditions mentioned in the Tender Notice No.DGB/COMP/4/2011-12 Dated 20-12-2011.

**AUTHORIZED SIGNATORY OF THE COMPANY WITH SEAL**

**Place:**

**Date:**